



Our goal  
is to make  
**VISION  
BENEFITS**  
simple.

## Helping you see more from your vision benefit experience

Healthy vision is important. It helps us work, stay safe, and enjoy all the amazing sights of our every day life. With Blue Cross and Blue Shield of Illinois vision benefits, you get the vision network, benefits and experience you want – and deserve.

### **Our goal is to make vision benefits simple.**

We are committed to ensuring you get more from the vision benefit. We also believe that in order to truly differentiate ourselves, we must approach the member experience with innovative solutions that make the vision benefit easy and accessible.

Not only do you have access to an award-winning call center, with extended hours,<sup>1</sup> you also have 24/7 access to benefit information and our Provider Search.

**Our member website at [eyemedvisioncare.com/bcbsilvis](https://eyemedvisioncare.com/bcbsilvis) is a one-stop-spot to quickly and easily manage your vision benefit.**

There, you can:

- View benefit details
- Confirm eligibility
- Check claim status
- Print a replacement ID card
- Locate an in-network provider
- Schedule an appointment online
- Get health and wellness information
- Access special offers and savings on vision products and services



To learn more,  
visit our website at  
[eyemedvisioncare.com/bcbsilvis](https://eyemedvisioncare.com/bcbsilvis)  
or call 855-362-5539

## We've launched an enhanced version of our member website!

Our new and improved member website includes additional features and resources that ensure you get even more from your vision benefit experience, such as:

- Brand new look and feel for seamless navigation
- Automatic sizing to fit the screen of any device
- Savings summary showing money you saved using your vision benefit
- English-to-Spanish translation

## You can manage your vision benefit in a few easy steps:

1. Visit [eyemedvisioncare.com/bcbsilvis](https://eyemedvisioncare.com/bcbsilvis).
2. New users will click on "Create an Account" and register using your member ID or the last four digits of their Social Security number.<sup>2</sup> If you've already registered, use your existing account credentials.
3. New users will finish setting up your account with your email address and a password.
4. You can come back anytime to change your password, email address and billing preferences.

<sup>1</sup>Purdue University Benchmark Portal independent assessment of call centers nationwide, 2019.

<sup>2</sup>Depends on how the benefit administrator enters members into the system.

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